

FAQs

- **1. What is a party?**
 - When using the YouDeh mobile app, a party is a private video call session. It can be a meeting, consultation, performance, interview, or whatever you want to use the private call for. We just call that video call session, a party ---
 - **2. Who is a celebrity?**
 - When using the YouDeh mobile app, everyone is a celebrity. This refers to the person invited to a private video call session known as a party --
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 - **3. How Do I create a party?**
 - Click on create party button on the home screen ---
 - **4. How do I see My parties?**
 - All parties you created will be under "**Profile**" Menu
 - All parties you were invited to will under "**My Parties**" on the home screen ---
 - **5. How do I join a party?**
 - If you have been invited, click on "**My Parties**" on the home screen, click on the party and click "**Join Party**", then click "**Go Live**"
 - If it is your party, go to your profile, select party, click on "**Start Party**", then click on "**Go Live**". After the party, click on the "**X**" to close the window and click on "**End Party**" to ensure that the party has ended and all invited will be paid. If you don't click "**End Party**", the invited celeb will not be paid, and the funds will not be returned to your wallet. ---
 - **6. How do I end party?**
 - If you have been invited, after the party, click on the "**X**" to close the window
 - If it is your party, after the party, click on the "**X**" to close the window and click on "**End Party**" to ensure that the party has ended and all invited will be paid. If you don't click "End Party", the invited celeb will not be paid, and the funds will not be returned to your wallet. ---
 - **7. How do I deposit funds to my wallet?**
 - Click on the "**Settings**" menu, "**Wallet**", "**Add Amount**", enter the amount in USD and click on "**Pay Now**", choose your payment option and follow the prompts. ---
 - **8. How do I withdraw funds from my wallet?**
 - Click on the "**Settings**" menu, "**Wallet**", "**Withdraw Funds**", "**New Request**", enter the amount in USD with your PayPal account email address and "**Submit**", once your withdrawal request has been reviewed and approved, funds will be sent to your account. ---
 - **9. How long does it take for my money to be deposited to my PayPal account after a withdrawal?**
 - It takes between 7 and 14 business days for your paypal request to be processed and funds deposited to your account ---
 - **10. How much does YouDeh take from my earnings**
 - YouDeh takes 40% and the user takes 60% of their earnings. ---
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To contact us for support email: support@youdeh.co.za